

Limited Warranty

Disregarding any of the safety precautions and instructions contained in this information sheet may result in tire failure or explosion causing serious personal injury or death.

WARRANTY TERMS

This limited warranty applies to the original purchaser of any new truck and bus tire manufactured by Hankook Tire & Technology Co., Ltd. bearing Department of Transportation prescribed tire identification numbers. Eligible tires shall be used on the vehicle on which they were originally installed according to the vehicle manufacturer's or Hankook's recommendation. This warranty applies if all following qualification requirements are met:

1. The tire was purchased after January 1, 2022.
2. The tire is a size, load rating and speed rating equal to or greater than that recommended by the vehicle manufacturer.
3. The tire has not become unserviceable due to a condition listed under WHAT IS NOT COVERED

WHAT IS WARRANTED AND FOR HOW LONG

Should any tire covered by this limited warranty become unusable due to a workmanship or material related condition during its usable tread life (more than 2/32nds remaining tread), Hankook will give a credit on the following conditions:

1. During the first 2/32nds of the original usable tread and within one year: Tire will be replaced with a comparable new Hankook produced tire free of charge. Applicable taxes on the new tire and cost of mounting, balancing and any other charges in connection with the replacement of the tire are required to be paid by the owner.
2. After the first 2/32nds of the original usable tread or after one year from date of purchase, whichever occurs first: The amount of the credit will be determined by multiplying the Dealer's current selling price for the same tire (excluding taxes) by the percentage of tread remaining, based on the original tread depth.
3. Free replacement workmanship warranty is not applicable to snow tires.

WHAT IS NOT COVERED

This limited warranty does not apply to tires which are being serviced under the following conditions:

- Originally purchased outside of the United States or Puerto Rico.
- Willful Abuse / Collision / Wreck / Fire.
- Continued use while flat or severe under/over inflation.
- Road Hazards including without limitation, puncture, cut, impact break, stone drill, bruise, bulge, snag, collision.
- Premature/irregular wear due to vehicle mechanical reason and/or improper maintenance.
- Conditions resulting from without limitation, improper mounting/demounting, under inflation, improper tire size, improper repair, defect in vehicle, abuse.
- Ride disturbance complaints after 2/32nds tread wear or 1 year from date of purchase, whichever occurs first.
- With 2/32nds or less of remaining tread depth.
- With the serial/DOT number cut or buffed.
- Racing and Misapplication.
- Tires 6 years or older from the date of manufacture or 6 years or older from the date of purchase.
- Loss of time or use, inconvenience or any incidental or consequential damage.
- Tires worn beyond original full tread depth will not have FET reimbursed.

- Tires with minor cosmetic weather/ozone cracking.
- Ozone or weather cracking on tires over four (4) years old from the date of manufacture.
- Note: Consequential damage mentioned above may not apply to you based on States limitation.

OWNER'S GENERAL OBLIGATION

In order to be eligible for HANKOOK's limited warranty program, the owner must observe the following:

- Present the tire to an authorized Hankook dealer in the United States of America or Puerto Rico.
- Submit or present a copy of the original purchase receipt.
- Sign a completed Hankook Claim Form filled by any authorized dealer.
- If the tire owner abuses the tires by failing to do the following, but not limited to observe safety warnings, maintain proper inflation pressure, maintain vehicle alignment and tire rotation, expected tire performance or life may not be achieved and your safety cannot be ensured.

RETREAD ALLOWANCE

Tread Depth Remaining (Inches)	Total Allowance Retreaded Tires (Retread Allowance + Casing Allowance)
More than 14/32	\$45.00 + Casing Allowance
8/32 to 14/32	\$30.00 + Casing Allowance
Less than 8/32	Casing Allowance Only

- For 19.5 inches or smaller sizes, only casing allowances warranted.
- Tires used in mining and logging service are not covered under this warranty.

CASING WARRANTY

1. Casing of Hankook steel radial truck & bus tires are warranted when tire becomes unserviceable or unretreadable due to factors within manufacturer's condition, Hankook will provide predetermined casing allowance.
2. Casing warranty is valid through the 2nd retreaded life for six (6) years from the date of manufacture. (AL21, AL11, DL11, DL21 casing warranty is valid through unlimited retreads for seven (7) years from the date of manufacture).
3. e³ WIDE (DL07, TL07, TL21, DL12, DL21) casing warranty valid through the 3rd retread for six (6) years from date of manufacture.
4. Retreading allowance is warranted for some limited products besides casing policy based upon remaining casing allowance.
5. Tires used in mining & logging service are not covered under this warranty.
6. Casing & retreading allowance in the following section.

CASING ALLOWANCE

Category	Size	No of Retread				Remark
		Never	1st	2nd	3rd	
Premium Pattern :	295/75R22.5 285/75R24.5	\$130	\$110	\$90	\$70	Casing value will be same after 3rd times retread
AL21, DL11, DL21.	11R22.5 11R24.5					
e ³ Wide Pattern:	445/50R22.5	\$150	\$120	\$90	\$70	Casing value will be same after 3rd times retread
DL07, TL07, TL21, DL12, DL21,						
Normal	11R22.5 11R24.5	\$110	\$90	\$70	-	
	255/70R22.5 275/70R22.5					
	295/75R22.5 305/70R22.5					
	315/80R22.5 285/75R24.5 385/65R22.5 425/65R22.5 445/65R22.5					
Normal	9.00R20 10.00R20 11.00R20 12.00R20	\$90	\$80	\$70	-	
	12.00R20					
	215/75RL7.5 235/75R17.5 8R19.5					
	12.00R24 10R22.5 12R22.5					
Normal	215/75RL7.5 235/75R17.5 8R19.5	\$60	\$40	\$30	-	
	225/70R79.5 245/70R19.5 265/70Rr9.5					

DISCLAIMER

THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND HANKOOK EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SOME U.S. STATES AND/OR CANADIAN PROVINCES DO NOT ALLOW LIMITATIONS IN THE DURATION OF AN IMPLIED WARRANTY, SO THE ABOVE MAY NOT APPLY TO YOU.

TO THE EXTENT PERMITTED BY LAW, HANKOOK DISCLAIMS LIABILITY FOR ALL CONSEQUENTIAL AND INCIDENTAL DAMAGES.

THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY.

Some U.S. States and/or Canadian provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from U.S. State or

Canadian province to province.

• THIS IS THE ONLY EXPRESS WARRANTY MADE BY HANKOOK. NO HANKOOK EMPLOYEE, RETAILER, OR DEALER HAS THE AUTHORITY TO MAKE ANY WARRANTY,

REPRESENTATION, PROMISE OR AGREEMENT ON BEHALF OF HANKOOK EXCEPT AS EXPRESSLY WRITTEN IN THIS TOTAL WARRANTY. IN OBSERVANCE OF U.S. FEDERAL LAW, THIS WARRANTY HAS BEEN DESIGNATED A "LIMITED WARRANTY."

ADDITIONAL INFORMATION OR CUSTOMER SERVICE

If you have any question on product warranty, please first contact your nearest Hankook Tire Dealer. For dealer information, or if your question has not been handled to your satisfaction, contact the Hankook Tire Technical Department.

HANKOOK TIRE AMERICA CORPORATION
1-800-HANKOOK

333 Commerce St. Suite 600 Nashville, TN 37201

For warranty information, please visit

hankooktire.com/us or call 1-800-HANKOOK , option 1 for Technical Dept.